ANNUAL REPORT

2026

Smart Justice Services



RESTORE HOPE
COMMUNITY JUSTICE INNOVATIONS

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Restore Hope is a software and services nonprofit that aims to reduce the rate of incarceration and the need for foster care through a community-driven approach and collaborative partnerships.

The History

In 2015, former Governor Asa Hutchinson took a landmark step to address Arkansas's rising incarceration rates by convening a statewide summit that brought together stakeholders from the justice system, behavioral health services, and community-based organizations. This collaborative summit led to the founding of Restore Hope, a nonprofit organization with a mission to reduce incarceration and foster care rates in Arkansas by improving coordination among state agencies, service providers, and local communities.

The Model

Restore Hope's approach is a Collective Impact Model, tailored to each community, to help individuals and families move from crisis to career. The model bridges the gap between state and community-led efforts, enabling communities to tackle complex challenges through a combination of top-down leadership and bottom-up engagement. Its overarching goal is achieving stability by measuring progress across thirteen clearly defined areas of the social determinants of health.

By employing collective impact methodologies, the Restore Hope model fosters coordination among service providers to address crises efficiently and effectively. This approach empowers local alliances to respond in real time to the needs of individuals and families by leveraging existing community resources, streamlining service delivery, and eliminating redundancy.

RH RESTORE HOPE Smart Justice Services

Collective Impact

Collective Impact is a collaborative approach to addressing complex social challenges by bringing together organizations, agencies, and community members from different sectors to work toward a shared vision for change. Rather than working in isolation, partners align their strategies, coordinate resources, and measure results together to achieve outcomes that no single group could accomplish alone.

Common Agenda	Shared Measurements	Mutually Reinforcing Activities	Continuous Communication	Backbone Support

HopeHub

HopeHub, Restore Hope's secure, HIPAA-compliant case management system, brings this approach to life by linking community organizations into one coordinated, cross-sector support team.

Unified Communication Across Sectors	Ongoing Needs Assessment	Clear, Measurable Goals	Coordinated Service Delivery	Real-Time Data Outcomes and Insights

HopeHub brings partners together to share information seamlessly, ensuring everyone stays informed and aligned. Ongoing assessment and evaluation help identify emerging needs and adapt services accordingly, while well-defined targets keep efforts focused and accountable. Services are delivered in a coordinated manner to make the best use of available resources, and up-to-the-minute data gives providers the insight they need to track progress and refine strategies. Working in unison, these elements create a strong, collaborative network that drives lasting impact.



966
new providers trained in 2025



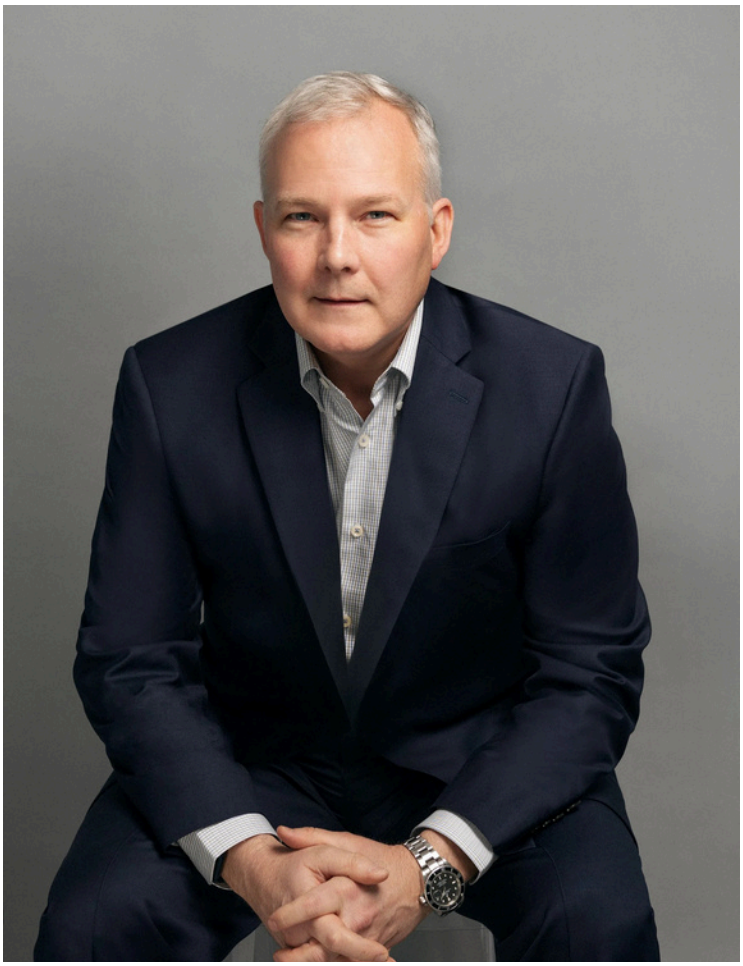
53,187
provider interactions on client profiles in 2025



514
organizations trained and active in HopeHub

RH RESTORE HOPE Smart Justice Services

ATTORNEY GENERAL FUNDS DISTRICT COURT INITIATIVE



In the fall of 2023, Attorney General Tim Griffin recognized the proactive efforts of Arkansas's District Court judges and local stakeholders—working in partnership with Restore Hope —to address the complex barriers affecting individuals involved in the justice system. In support of these efforts, he allocated state opioid settlement funds to launch a pilot initiative. This investment reflects a practical, prevention-focused strategy that reduces pressure on county jails, lowers incarceration costs for low-level offenses, and strengthens public safety by pairing individualized case management with firm judicial oversight to address the underlying issues that often lead individuals into the criminal justice system.

"Some things work, some things don't. The problem arises when government continues doing things that don't work," he says. "If you're talking about bang for your buck in terms of money, you get the most for your dollar by investing in diversion before people get too far down the road. We see opportunities for some people who are in district court for misdemeanors – to get them the addiction help they need, the work skills, the life skills, so they can live productive lives. That saves taxpayer dollars and gives us more employees, because a lot of these people will gain critical work skills. It teaches a respect for the community and the rules we have to live under in a civil society."

"I think a lot of the principles that I've enumerated here are what you're trying to do with your district court community diversion program," he says. "Identifying people who are in district court for misdemeanors, to intervene … wrap your arms around those people with reality, and equip them with training and counseling and education and the burden of responsibility. Give them the chance. Some of them will fail, but the ones who don't … you have changed their long-term trajectory. They can go into society and be neighbors who ask to borrow tools instead of stealing them, and who cost taxpayers less because they not only quit taking, they start paying. It's beautiful."

-TIM GRIFFIN

ARKANSAS ATTORNEY GENERAL

MISSION STATEMENT

EMPOWERING CHANGE, REBUILDING LIVES, STRENGTHENING COMMUNITIES:

Smart Justice Services works to reduce recidivism and strengthen communities by providing coordinated alternatives to traditional justice approaches. Through individualized support, targeted services, and collaboration among courts and community partners, Smart Justice Services addresses the root causes of criminal behavior, removes barriers to stability, and guides participants toward lasting success.

GOALS AND OBJECTIVES

01 Provide Early Intervention and Promote Restorative Justice

02 Empower Rehabilitation and Holistic Support

03 Promote Collaboration and Coordinated Responses

04 Advance Judicial Oversight and Accountability

05 Enhance Community Safety and Reduce Recidivism



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TARGET POPULATION

The initiative serves justice-involved participants whose involvement may be influenced by challenges across the social determinants of health, including unemployment, limited educational attainment, substance use, mental health concerns, housing instability, and poverty. By combining accountability with coordinated responses and structured case management, the initiative helps participants address barriers to stability, develop healthier lifestyles, and achieve lasting success.

ELIGIBILITY CRITERIA

To be eligible, participants must meet the following criteria:

- **Age Requirement:** Participants must be eighteen (18) years of age or older.
- **Service Need**: Participants must be identified as having a need in at least one social determinant of health area.
- **Voluntary Participation:** Participants must voluntarily agree to engage in court and case management services.



As a pioneer of this new approach with Smart Justice, I had the privilege of helping shape its foundation. From those first steps in development, it was clear that **this approach would not only improve individual outcomes but also redefine how our courts serve justice with compassion and integrity.** In those early stages, it was clear that combining accountability with access to treatment and services offered real alternatives at a time when our jails are overcrowded and our prisons are full. By focusing on rehabilitation and stability, we reduce the revolving door of incarceration while strengthening families and communities. What began as a pilot has grown into a proven model of justice that is fair, compassionate, and sustainable for Arkansas.



Arkansas District Judge Sarah Capp

EARLY INTERVENTION

The initiative focuses on early intervention to address the root causes of criminal behavior before leading to long-term incarceration or repeat offenses. The initiative offers participants access to community-based support services.

Early intervention within the judicial system focuses on stabilizing the key areas of life that often lead to criminal justice involvement. Through this approach, participants receive targeted support in the following areas:

Financial Stability



Assisting with financial planning and access to economic resources

Dental Health



Providing preventive and restorative dental care

Employment



Providing job training, employment assistance, and career development opportunities

Food Security



Ensuring access to nutritious food and meal assistance programs

Legal



Helping participants navigate the justice system and resolve outstanding legal matters

Childcare



Providing resources to support parents and guardians

Housing



Connecting participants with safe, stable, and affordable housing options

Recovery



Offering substance use treatment and support for sustained sobriety

Physical Health



Ensuring access to medical care for overall well-being

Transportation



Removing barriers to reliable transportation for access to essential services

Education



Supporting access to GED programs, vocational training, and higher education resources

Safety

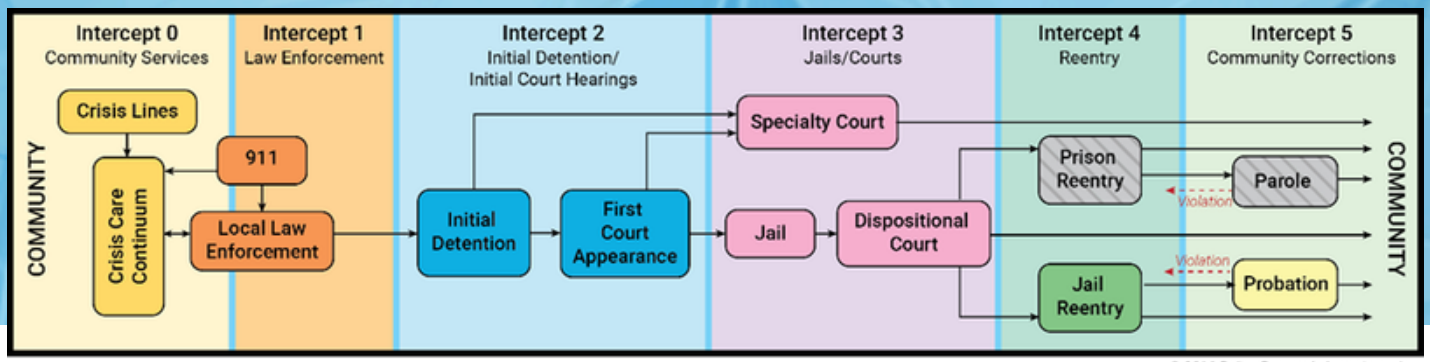


Promoting personal and community safety through intervention and resources

Mental Health



Connecting participants with counseling, therapy, and mental health resources



SEQUENTIAL INTERCEPT MODEL

The Sequential Intercept Model (SIM) was developed in the early 2000s by Dr. Mark Munetz and Dr. Patricia Griffin through work supported by the U.S. Department of Justice and Policy Research Associates to address the increasing involvement of individuals with mental health and substance use disorders in the criminal justice system. The model provides a framework for communities to identify key points in the justice process where intervention can occur to divert individuals toward treatment and community-based services rather than deeper system involvement.

00 Community Services

Preventative community-based resources, such as crisis care, mental health and substance use treatment, and housing support, help individuals avoid justice system involvement.

01 Law Enforcement

Crisis intervention and specialized officer training ensure that law enforcement can appropriately respond to individuals experiencing mental health or substance use crises.

02 Initial Detention and Court Hearings

Early screening, assessment, and alternatives to traditional prosecution—such as diversion to treatment and support services—are prioritized at this stage.

03 Jails and Courts

Focuses on integrating mental health and substance use services within correctional facilities and offering extended court intervention programs as alternatives to incarceration.

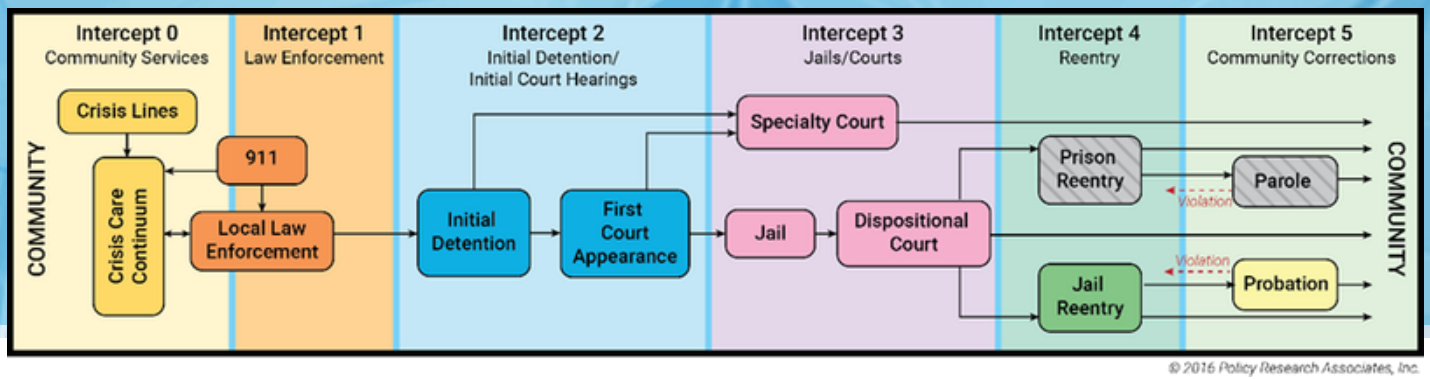
04 Reentry

Provides structured support for individuals transitioning from incarceration back into the community, ensuring access to housing, employment, and continued treatment to reduce recidivism.

05 Community Corrections

Focuses on post-release supervision and support, emphasizing ongoing mental health and substance use treatment, stable housing, employment assistance, and specialized community supervision to reduce reoffending.

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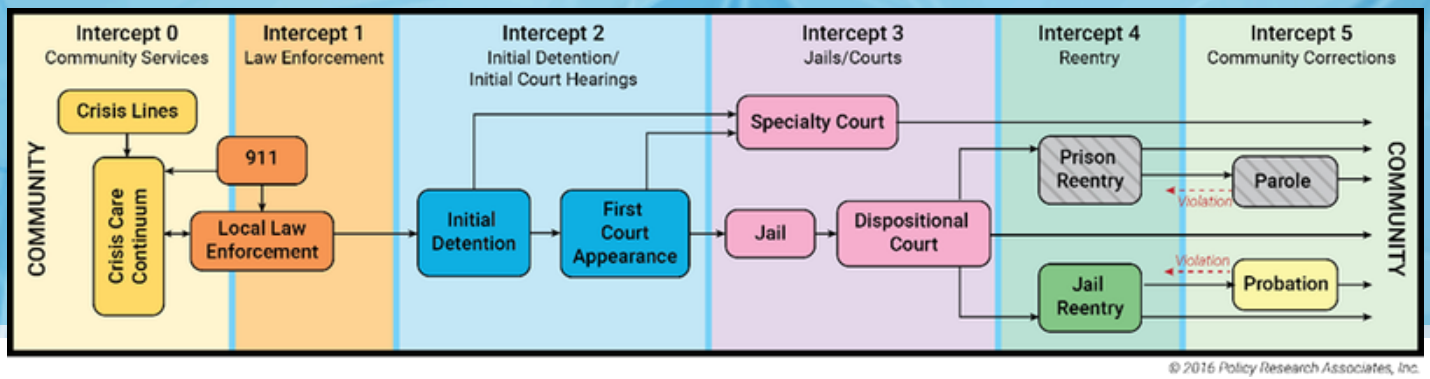


INTERCEPT 02
District Court

The initiative recognizes Intercept 2, District Court, as a critical point of early intervention. At this stage, individuals are entering the system through booking and initial court appearances, often before patterns of continued involvement are established. Without timely intervention, unmet behavioral health and social needs may lead to continued court involvement or detention. Focused screening, pretrial decision-making, and connection to community-based services are essential to stabilize individuals and prevent advancement further into the criminal justice system.

INTERCEPT 03
Circuit Court

The initiative recognizes Intercept 3, Jails and Courts, including Circuit Court, as a decisive stage where individuals face the potential for incarceration and more serious legal consequences. Individuals who have not been diverted earlier may experience extended detention, worsening behavioral health conditions, and increased system involvement. Without targeted intervention, this stage can solidify long-term justice system engagement. Emphasis is placed on diversion opportunities, treatment access, court-informed case management, and stabilization efforts to mitigate further system engagement.



INTERCEPT 04
Reentry

The initiative recognizes Intercept 4, Reentry, as a pivotal transition point from incarceration back into the community. Individuals often return with significant unmet needs related to housing, employment, healthcare, and behavioral health, which, if unaddressed, increase the risk of reoffending. Gaps in services or lack of coordination during this transition can quickly destabilize progress made during incarceration. Priority is placed on comprehensive transition planning, continuity of care, and immediate connection to community-based supports to promote stability and long-term success.

INTERCEPT 05
Community Corrections

The initiative recognizes Intercept 5, Community Corrections, as a sustained opportunity to support individuals under supervision in the community. At this stage, individuals must navigate probation or parole requirements while addressing ongoing needs that, if left unresolved, can result in violations or re-incarceration. Continued instability in areas such as employment, housing, or treatment access can hinder progress and increase risk. Targeted support, strong coordination with supervision officers, and access to services are critical to maintaining stability, promoting accountability, and preventing further involvement in the justice system.

ENTRY PROCESS

Information Sharing

Information about Smart Justice Services is provided to individuals prior to court appearances or through referrals from criminal justice partners. This ensures individuals are aware of available support services and how to engage.

Screening & Voluntary Commitment

The Navigator conducts a brief screening to identify immediate needs, reviews the initiative, and secures a voluntary participation agreement to proceed.

Intake, Assessment(s), & Action Planning

The Navigator completes a comprehensive assessment. Based on these results, an individualized action plan is developed to address identified needs and support successful outcomes.

MONTHLY

Ongoing Assessment & Monitoring

The Navigator conducts ongoing assessments to monitor progress, identify emerging needs, and ensure services remain aligned with the participant's current circumstances.

Action Planning & Service Coordination

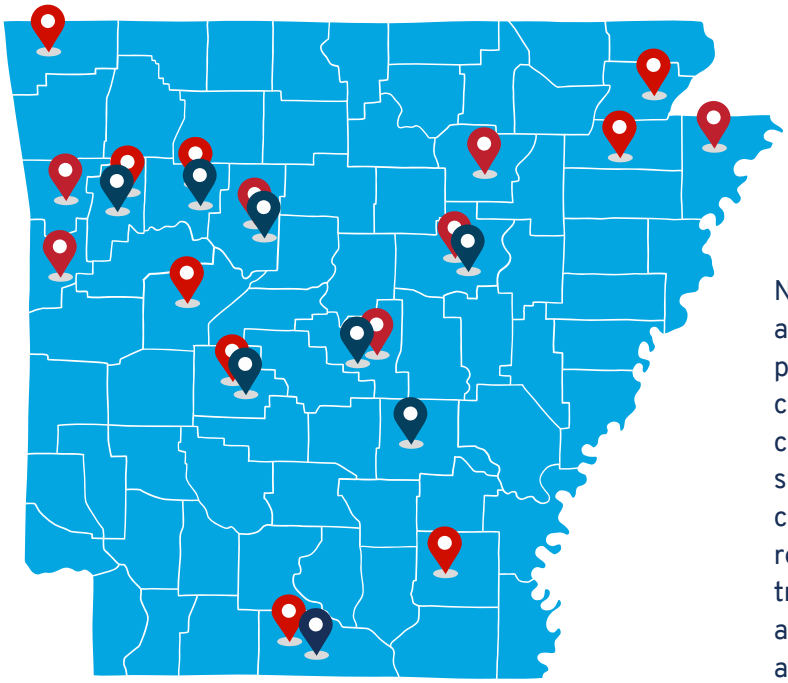
The Navigator updates the action plan as needed and facilitates targeted referrals to appropriate community partners to support continued progress.

Court Engagement & Reporting

When applicable, the participant appears for scheduled court reviews. The Navigator provides a progress report to the criminal justice partners, highlighting achievements, and any ongoing needs.

Successful Completion & Transition

A participant successfully completes the initiative upon achieving an appropriate level of stability and demonstrating that identified expectations have been met, as determined in coordination with criminal justice partners. The Navigator documents completion, communicates outcomes to relevant partners, and connects the participant with ongoing community-based supports as needed to promote long-term stability.



LOCATIONS

Navigators are key figures in Smart Justice Services, acting as the main point of contact between participants, the court, service providers, and the community. Their role includes facilitating communication, offering case management and support to participants, monitoring compliance with court orders and established goals, coordinating referrals to critical services like housing, transportation, and employment, and collecting and analyzing data to evaluate the initiative's success and drive improvements.

100 Families Initiative		Smart Justice Services
Benton	Johnson	Franklin
Craighead	Miller	Garland
Crawford	Mississippi	Jefferson
Drew	Pope	Johnson
Franklin	Pulaski	Pope
Garland	Sebastian	Pulaski – North Little Rock
Greene	Union	Union
Independence	White	White
	Yell	

A SECOND CHANCE: JESSICA'S JOURNEY

From rebuilding her life in recovery to having her record sealed, Jessica's journey shows what is possible when determination, support, and opportunity come together.

For Jessica, having her record sealed in 2026 is more than a legal accomplishment. It's a second chance after years of addiction, loss, and rebuilding.

Jessica completed Smart Justice Services in Garland County this year, an experience she says opened doors she once believed were permanently closed.

"I never thought I could get my record sealed," Jessica said. "Sarah pushed me, and without her I wouldn't have ever done it."

Sarah Stapleton, Jessica's Smart Justice Navigator, worked alongside her throughout the program, helping her identify and overcome barriers and take steps toward greater stability.

Jessica's journey into the justice system began in 2015, after her husband went to prison and her mother passed away within months of each other. Struggling with grief, her substance use progressed from pain pills to methamphetamine, leading to shoplifting charges. Within months, she had lost her children, husband, job, home and vehicle.

She entered recovery on her birthday, July 22, 2016. Crediting recovery, family, faith, and support, she rebuilt her life - regaining custody of her children, welcoming her husband home in 2018, working at a treatment facility, and teaching a Bible study at the Garland County Detention Center. When her husband died in a car accident in June 2026, she remained committed to her recovery. "God and my husband's love is what has kept me clean," she said.

Through Smart Justice Services, Jessica obtained stability across thirteen care areas and ultimately had her misdemeanor cases dismissed and sealed. She's now considering returning to school, pursuing Peer Support Specialist certification, and possibly a career in criminal justice, building on the criminal justice degree she earned years ago.

"The hill may be hard to climb, but it is so, so worth it in the end," she said. "Just don't give up."

For Jessica, a sealed record is a tangible sign of how far she has come and an opportunity to keep moving forward.

3-TIER APPROACH GUIDE

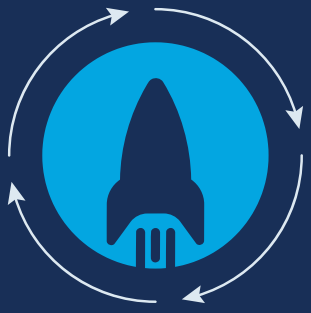
Smart Justice Services provides a structured path centered on personal responsibility, accountability, and self-improvement. Participants progress through three tiers designed to address practical needs and behavioral challenges across thirteen key social determinants of health that influence long-term stability. Completion occurs when a participant has met established expectations and demonstrated consistent progress toward the stability, independence, and skills needed to thrive.



CRISIS



STABILITY



THRIVING



TIER 1: CRISIS

Focus: Meeting Basic and Safety Needs, and Building Self-Esteem Through Responsibility

Emphasis: Address immediate basic needs, reduce crisis-driven behavior, and build accountability and structure

Recommendations to Complete Tier 1:

1. Childcare: Has affordable childcare that may be subsidized and may have limited hours, but it supports daily responsibilities.
2. Safety: Feels adequately safe during daily activities and is no longer in immediate danger.
3. Housing: Has a place to stay, renting a room or housing, and is working on becoming current with rent payments or addressing safety/livability issues.
4. Education: Actively enrolled in a GED program or other adult education class.
5. Employment: Working part-time, over 15 hours per week, and earning at least minimum wage.
6. Financial Stability: Has enough income to meet basic needs and is beginning to build better money management skills.
7. Food: Has regular access to food, such as staying with family who provides meals or using available food resources.
8. Legal: Fully complying with all court orders, supervision terms, or legal obligations and working towards being current on all outstanding court fines and fees.
9. Transportation: Has access to reliable transportation through public transit, and can afford it, or has a dependable support system for transportation.
10. Physical Health: Has health insurance and is beginning to seek needed medical care, even if still learning how to access services.
11. Dental: Has dental insurance and knows if dental care is needed, beginning to plan for treatment.
12. Mental Health: Attending mental health appointments or showing improvement in managing mild daily challenges.
13. Recovery: Has not used alcohol or non-prescribed drugs and is actively involved in treatment or connected to recovery support.



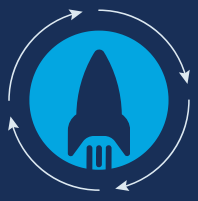
TIER 2: STABILITY

Focus: Strengthen Connection and Community Needs, and Continue Addressing Safety and Stability Needs

Emphasis: Build prosocial connections and community engagement; Strengthen family relationships or develop healthy support networks; and Increase commitment to care plans

Recommendations to Complete Tier 2:

1. Childcare: Has reliable and affordable childcare, fully funded without outside help.
2. Safety: Feels safe and secure in daily life and surroundings.
3. Housing: Has stable housing, is current on rent or mortgage payments, and can afford future payments. Any livability issues are small or being addressed.
4. Education: Has earned a GED or high school diploma.
5. Employment: Employed full-time and maintaining steady income.
6. Financial Stability: Has enough income to meet needs and shows good money management skills.
7. Food: Has access to food through income or food assistance, such as SNAP/EBT, and does not worry about going hungry.
8. Legal: Fully compliant with all court orders, supervision terms, or legal obligations and up to date on court fines and fees.
9. Transportation: Has reliable and affordable transportation or a valid driver's license and insured vehicle.
10. Physical Health: Has a primary care provider and no urgent or unmet health needs.
11. Dental: No current dental problems and can afford care through insurance or personal funds if needed.
12. Mental Health: Has few or no symptoms and is handling everyday stress well, with personal coping skills or support systems.
13. Recovery: Has remained drug and alcohol-free, except for prescribed medications and may or may not need continued treatment.



TIER 3: THRIVING

Focus: Self-Actualization and Long-Term Self-Esteem Needs

Emphasis: Foster independence, self-worth, and personal vision; Transition from external accountability to internal motivation; and Prepare for life post-initiative with tools for long-term success.

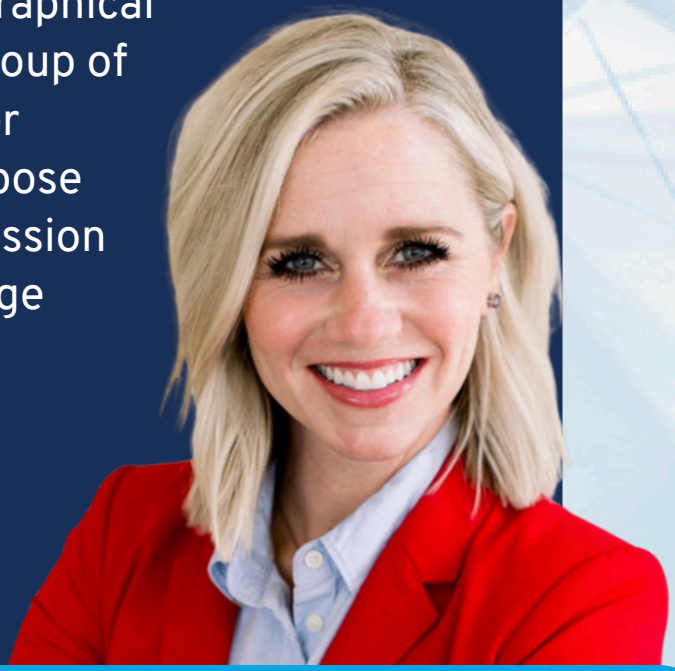
Recommendations to Complete Tier 3:

1. Childcare: Able to choose high-quality childcare that fits needs or children are old enough to safely care for themselves.
2. Safety: Feels very safe in daily activities and surroundings.
3. Housing: Has paid rent on time, has no major livability issues, and feels satisfied with current housing or is actively improving it.
4. Education: Has a GED or High School Diploma and is enrolled in or has completed a college degree, trade certification, or other higher education program.
5. Employment: Employed in their preferred field with satisfactory pay and benefits.
6. Financial Stability: Has more than enough income, manages spending and debt without help, and regularly saves for emergencies.
7. Food: Does not need food stamps and has enough income to consistently buy food without assistance.
8. Legal: Fully compliant with all conditions of supervision and current on all fines and fees. Where applicable, the case is prepared for dismissal.
9. Transportation: Has easy, affordable, and reliable transportation, a valid driver's license, and insured private vehicle.
10. Physical Health: Has insurance, a primary care provider, actively uses healthcare services, and has no current medical needs.
11. Dental: Has insurance, a regularly seen dentist, and no dental work is currently needed.
12. Mental Health: Symptoms are rare or absent, participant handles stress well, and attends sessions regularly if applicable.
13. Recovery: Has not used alcohol or non-prescribed drugs and is stable in recovery, whether or not treatment continues.

Final Completion Criteria

Before completing the initiative, participants must show stability or progress toward thriving in all thirteen social determinants of health care areas.

There is no power for change greater than a community discovering what it cares about. I think that is so true in what you guys see through the work you're doing and what you've been able to accomplish. You have created a community. A community is not just where you live or geographical boundaries but it's a group of people coming together serving a common purpose and having a unified mission and vision for the change you want to make.



Arkansas Senator Breanne Davis

RH RESTORE HOPE Smart Justice Services

IN A YEAR: THE STORY OF A GROWING IMPACT

In its second full year, Smart Justice Services more than doubled its reach—expanding into new counties, strengthening partnerships with district courts, and demonstrating the impact of pairing accountability and judicial oversight with individualized case management. Between September 2025 and September 2026, Smart Justice Services served 421 Arkansans, bringing the **total number served since inception to 519.**

Smart Justice Services is reaching individuals with significant barriers and histories of justice involvement. Nearly one-third had experienced homelessness within the previous year, 42% of those assessed reported a severe psychiatric disorder, and 65.8% had a history of at least one bench warrant.

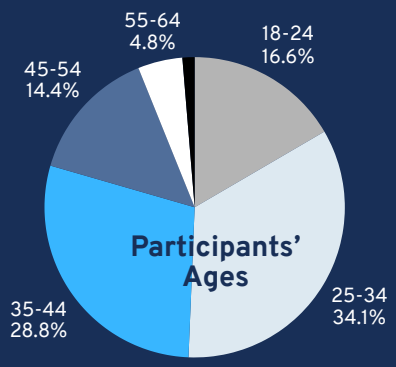
The patterns begin early and often span generations. Participants reported beginning regular substance use at a median age of 16 and first engaging in criminal activity by 19. Among those assessed, **73% reported a family history of alcohol abuse**, 56% a family history of illegal drug use, and 66% disclosed their own drug use. Risk assessments further demonstrate the complexity of the population: 90.4% of participants assessed screened at moderate or high risk for opioid misuse, while 93.5% screened as high criminogenic risk on the Risk and Needs Triage - demonstrating that Smart Justice Services is reaching individuals with significant risk factors and complex needs.

Smart Justice Services addresses these interconnected challenges through a structured, court-connected model that combines personal responsibility and accountability with coordinated support. Navigators work alongside district courts and community partners to address legal obligations, employment, housing, transportation, behavioral health, recovery, and other barriers that can contribute to continued justice involvement.

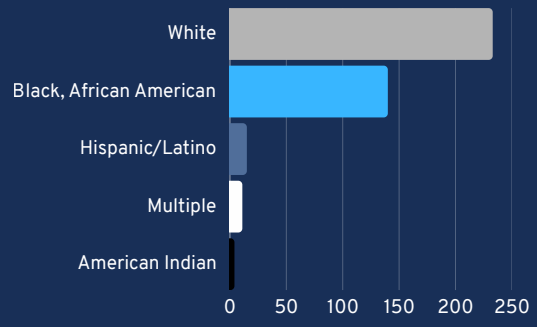
Second-year outcomes demonstrate substantial progress across the areas most closely tied to long-term stability. The number of participants rated stable or thriving in their legal lives increased 355%, while financial stability improved 211%. **Average monthly household income rose 56%, from $1,093 to $1,704,** and full-time employment more than doubled, from 82 participants to 176. Sixty participants gained or regained a valid driver's license, homelessness fell from 38 participants to just nine, and **25 participants earned a GED or high school diploma** - tangible gains in the stability, independence, and opportunity needed to thrive.

These results demonstrate the transformative power of Smart Justice Services in its second year: **Empowering Change, Rebuilding Lives, and Strengthening Communities.**

DEMOGRAPHICS



Race/Ethnicity of Participants



MEDIAN AGE OF FIRST CRIMINAL ACTIVITY: 19

42.9% OF PARTICIPANTS REPORTED HAVING BEEN CONVICTED OF A FELONY.

48.5% OF PARTICIPANTS HAVE EXPERIENCED DOMESTIC ABUSE.

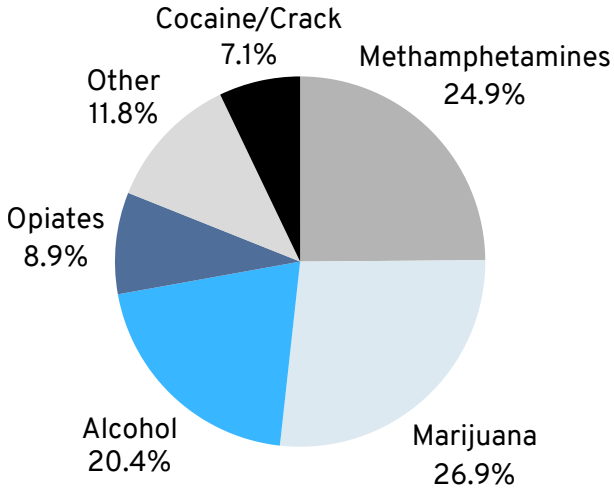
32.9% OF PARTICIPANTS REPORTED EXPERIENCING HOMELESSNESS WITHIN THE PAST YEAR.

31.8% OF PARTICIPANTS HAVE NOT YET OBTAINED A HIGH SCHOOL DIPLOMA OR GED.

65.8% OF PARTICIPANTS HAVE HAD AT LEAST ONE WARRANT ISSUED AGAINST THEM, AVERAGING 2.5 EACH.

48.6% OF PARTICIPANTS ARRIVED WITH A SUSPENDED DRIVER'S LICENSE.

SUBSTANCE USE



66% of participants assessed disclosed personal illegal drug use; **73%** have family histories of alcohol abuse and **56%** of illegal drug use.

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355%

increase in the number of participants who are stable and thriving in legal needs since initial intake

172

participants made the powerful transition from crisis to career



data from September 2025 - September 2026

Smart Justice Services

LEGAL RESOLUTION

September 2025–September 2026 data includes all Restore Hope initiatives.



195 PARTICIPANTS HAD THEIR DRIVER'S LICENSE REINSTATED

DRIVER'S LICENSE RESOLUTION SERVICES

Participants in Restore Hope-supported initiatives receive assistance resolving driver's license issues. In partnership with the Department of Finance and Administration, Legal Resolution Services reviews each participant's license status, identifies any suspensions, contacts the appropriate courts for additional information, and outlines the steps required for reinstatement.



110 CASES WERE REVIEWED FOR CRIMINAL ARREST AND CONVICTION SEALING

CRIMINAL RECORD SEALING SERVICES

Participants in Restore Hope-supported initiatives can receive assistance sealing eligible criminal records. In partnership with the Arkansas Public Defender Commission, Legal Resolution Services reviews eligibility, gathers required information, prepares petitions, and provides guidance throughout the process.

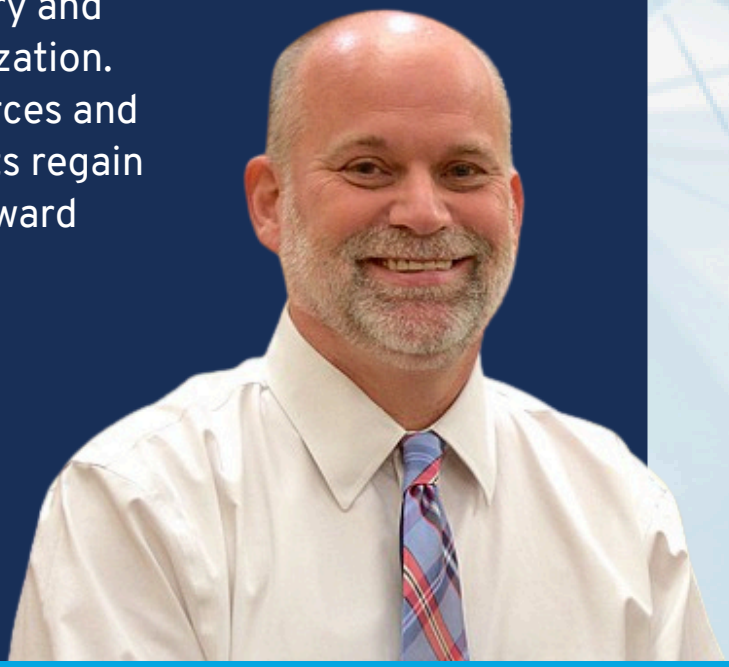


97 PARTICIPANTS REQUESTED LEGAL RESOLUTION SERVICE REVIEW

LEGAL RESOLUTION SERVICES REVIEW

Participants in Restore Hope-supported initiatives can receive assistance identifying and addressing outstanding legal barriers. Legal Resolution Services received 97 requests to review participant information, identify unresolved legal issues, and provide guidance on the steps needed for resolution.

At the commencement of Smart Justice Services, many participants enter without a reliable personal support network. Through the program, they begin building connections with community providers and restoring ties with family, both of which are essential for long-term progress. Smart Justice Services delivers early, targeted interventions in areas like addiction recovery and mental-health stabilization. These tailored resources and tools help participants regain balance and move toward meaningful stability.

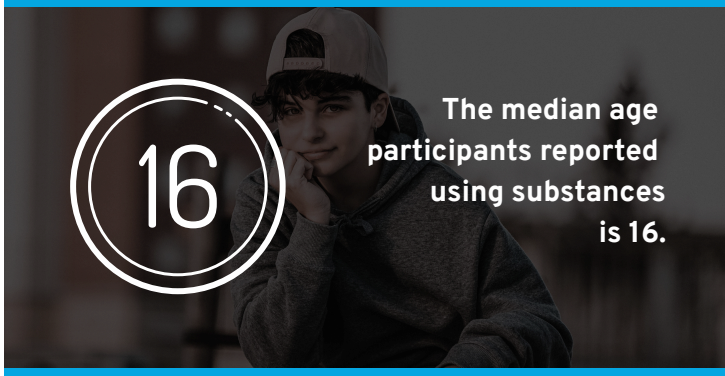


Arkansas District Judge Joseph Graham

OPIOID INFORMATION

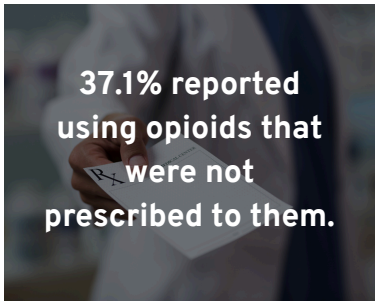
Opioid risk remains a defining challenge among the population served. Over the past year, 75.6% of participants assessed using the National Institute on Drug Abuse's Opioid Risk Tool screened at high risk for future opioid misuse, with another 14.8% at moderate risk. Altogether, 90.4% screened at moderate or high risk.

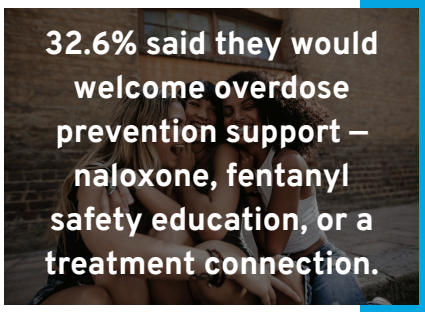
For the second consecutive year, at least three in four participants assessed screened at high risk—demonstrating the persistent need for prevention, early identification, and intervention.



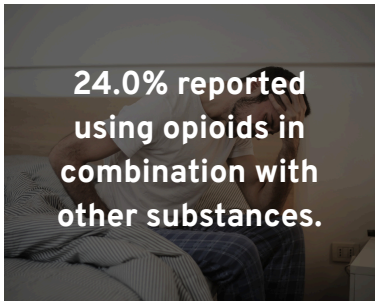
9 IN 10 PARTICIPANTS ASSESSED SCORED AT **MODERATE** OR **HIGH** RISK FOR OPIOID MISUSE.

SCREENING RESULTS:











PAGE 24

FROM COURTROOM TO COLLEGE: KAITLYN'S JOURNEY

What began as a court obligation became a pathway to recovery, education, and a future Kaitlyn once thought was out of reach.

For Kaitlyn, what began as a court appearance for driving violations became the starting point of a life-changing journey.

Kaitlyn first learned about Smart Justice Services when Judge Sarah Capp introduced her to the initiative in court. Initially, her reasons for participating were practical: it offered an alternative to incarceration and an opportunity to have her fines and court costs waived upon successful completion.

Her commitment deepened when she reached a critical point in her journey. Smart Justice Services team members Nikki Stone and Denisse Delgado challenged her to make a choice: enter the program or face revocation.

"They gave me the tough love I needed," Kaitlyn recalled. "That was the moment I chose to commit."

Today, Kaitlyn describes Smart Justice Services as one of the best decisions she has ever made. “It gave me the push I needed to get sober,” she said. “If it wasn’t for Miss Nikki and Miss Denisse, I wouldn’t be where I am today, getting my life back on track and living sober.”

Among her proudest accomplishments is earning her GED, a milestone she once believed was out of reach. She has since enrolled in college and is pursuing a bachelor’s degree in Human Services, with the goal of becoming a substance use counselor. Her message to others who are offered the same opportunity is simple:

“Just give it a try and apply yourself and take the help that is being offered to you. I promise you there will be good results.”

Kaitlyn also hopes leaders will continue investing in programs that provide participants with meaningful opportunities to change the direction of their lives. “What I gained from this initiative I would have never gotten out of sitting in jail,” she said. “This program helped change my life.”

Kaitlyn’s story demonstrates the impact of pairing accountability with opportunity. By addressing the challenges that contributed to her involvement in the justice system while providing a pathway to recovery, education, and greater stability, Smart Justice Services helped turn a court obligation into an opportunity for lasting change.

CARE AREAS

The following pages highlight Smart Justice Services' measurable impact across all 13 social determinants of health from September 2025 through September 2026.

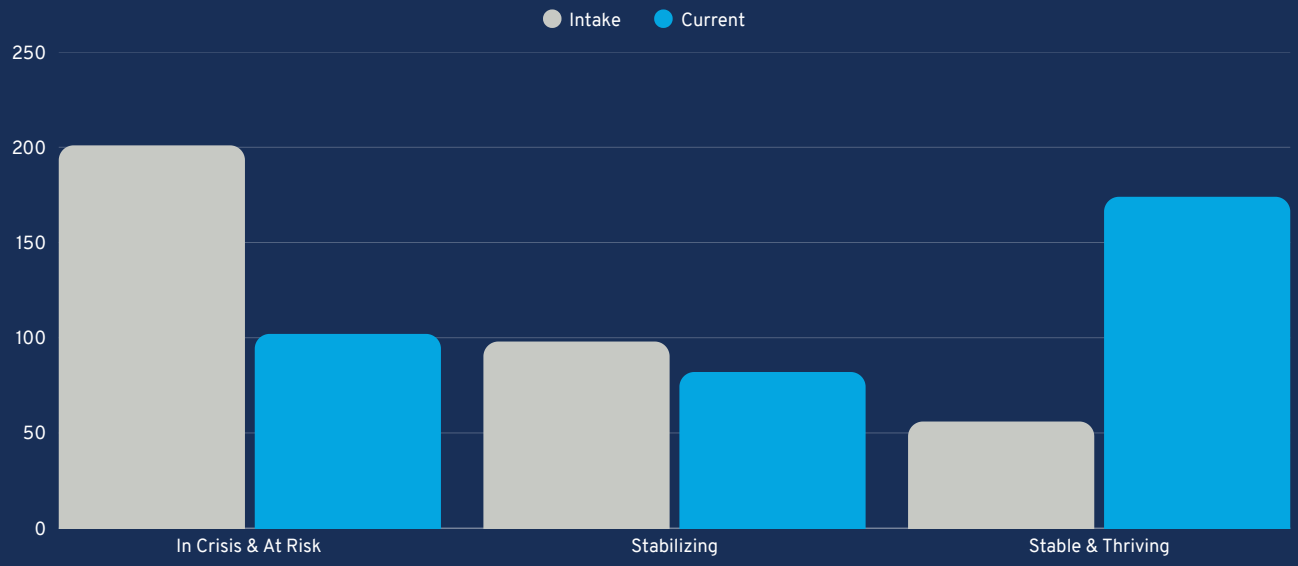
FINANCIAL STABILITY

THE NEED AT THE DOOR:
More than half of participants (56.1%) entered Smart Justice Services rated as either in crisis or at risk for financial stability.

Stable or Thriving
+211%
56 → 174 participants

Household Income Increase
+56%
$1,093 → $1,704 monthly

In Financial Crisis
128 → 52



An extra **$611** a month. More than **$7,300 a year.**

Why It Matters: Financial stability gives participants the resources to meet basic needs and address expenses that can otherwise disrupt progress, including housing, transportation, food, and legal obligations. Increased income and reduced financial crisis create a stronger foundation for maintaining stability across other areas of life.

HOUSING

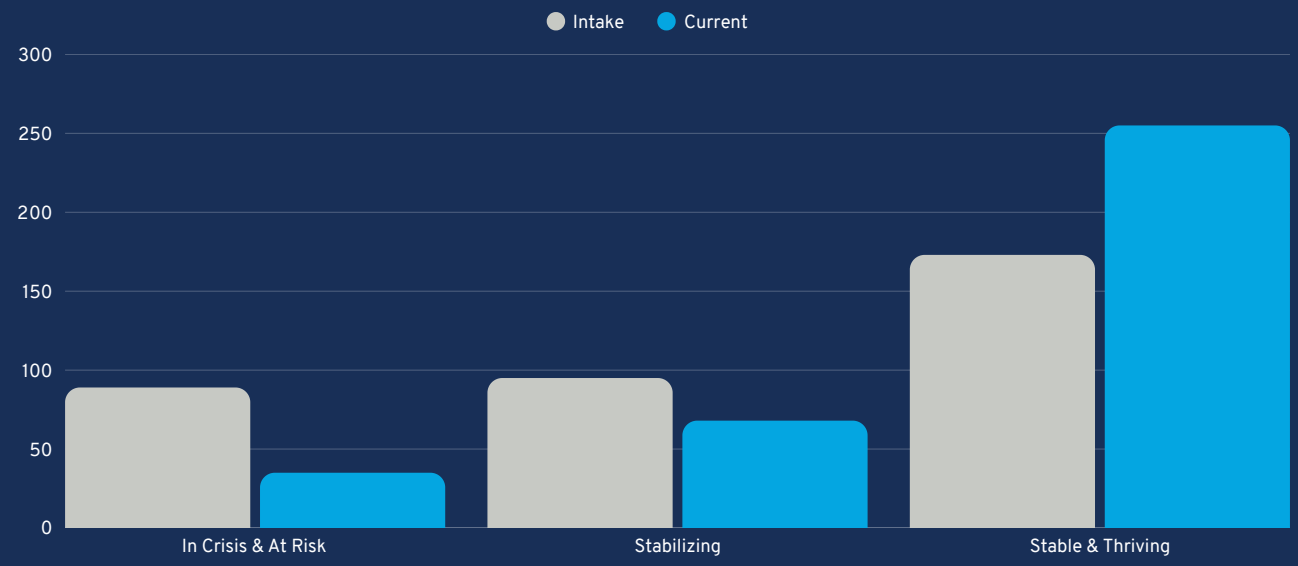
THE NEED AT THE DOOR:

One-third of participants assessed (32.9%) entered Smart Justice Services having experienced homelessness within the previous year.

Stable or Thriving
+47%
173 → 255 participants

Moving In
76%
Decrease in homelessness

At-risk → stably housed
21 of 35
imminent-risk participants



Housing stability improved significantly, with the number of participants rated stable or thriving increasing **from 173 to 255**, homelessness declining from 38 participants to nine, and 21 of 35 participants who entered at imminent risk of losing housing becoming stably housed.

Why It Matters: Stable housing provides the foundation participants need to maintain employment, engage in treatment and services, and meet court and supervision requirements. Preventing homelessness before it occurs also reduces disruption and allows participants to focus on building long-term stability rather than responding to an immediate housing crisis.

RH RESTORE HOPE Smart Justice Services

EMPLOYMENT

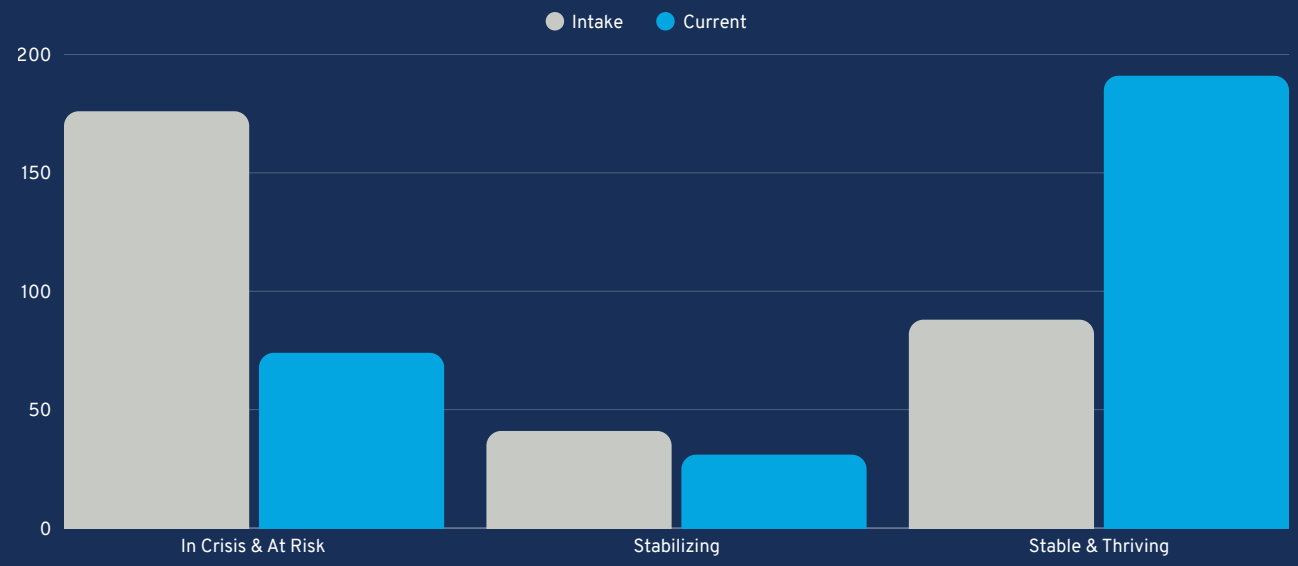
THE NEED AT THE DOOR:

Nearly half of participants, 49.2%, entered Smart Justice Services in employment crisis or at risk — and 27% of those assessed reported no legal employment at all in the past year.

Stable or Thriving
+117%
88 → 191 participants

Unemployed → Full-time
69
of 151 who entered jobless

Working Full time
2.1×
82 → 176 participants



Employment stability improved substantially, with the number of participants rated stable or thriving increasing from 88 to 191 and full-time employment more than doubling from 82 to 176 participants, including 69 who entered unemployed and secured full-time work.

Why It Matters: Stable employment provides consistent income, strengthens financial independence, and helps participants meet essential needs such as housing, transportation, and family obligations. Both gaining and retaining employment are critical to sustaining stability and reducing the circumstances that can contribute to continued justice-system involvement.

FOOD SECURITY

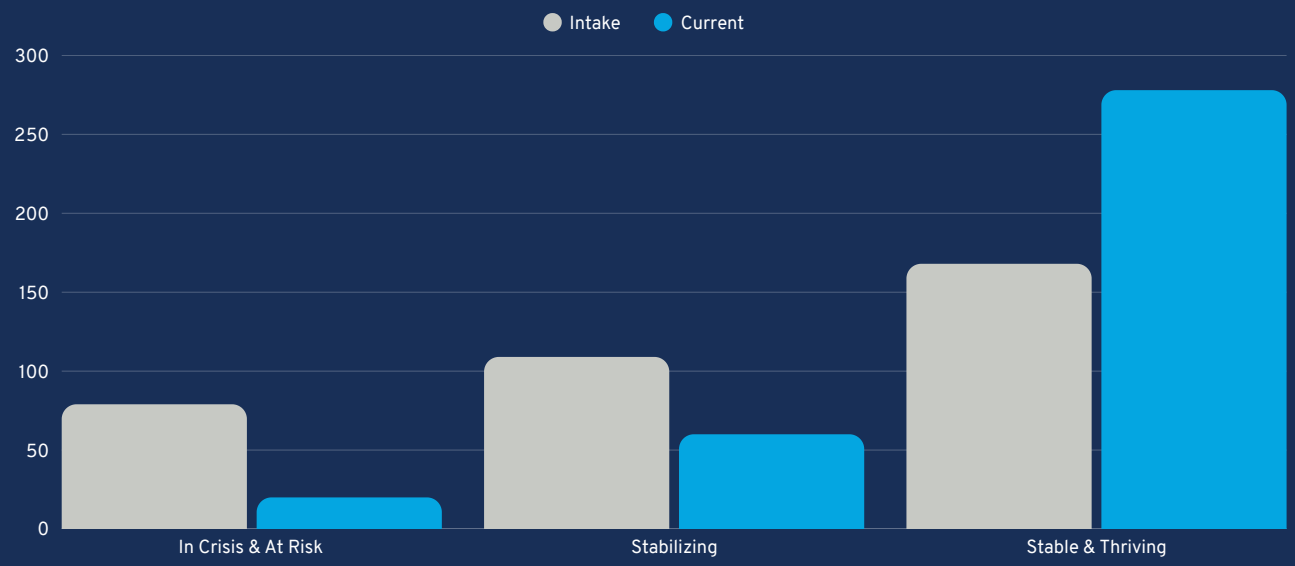
THE NEED AT THE DOOR:

More than one in five participants (22.1%) entered Smart Justice Services rated as either in crisis or at risk for food stability.

Stable or Thriving
+65%
168 → 278 participants

In Food Crisis
57 → 12
Participants

Now Stable and Thriving
78%
Of Participants



Food stability improved substantially, with the number of participants rated stable or thriving increasing from 168 to 278 and those in food crisis declining from 57 to just 12.

Why It Matters: Reliable access to food is fundamental to individual and family stability. Because participants are parents to 588 children, improvements in food security extend beyond the participant, helping create greater consistency and stability for children and households.

MENTAL HEALTH

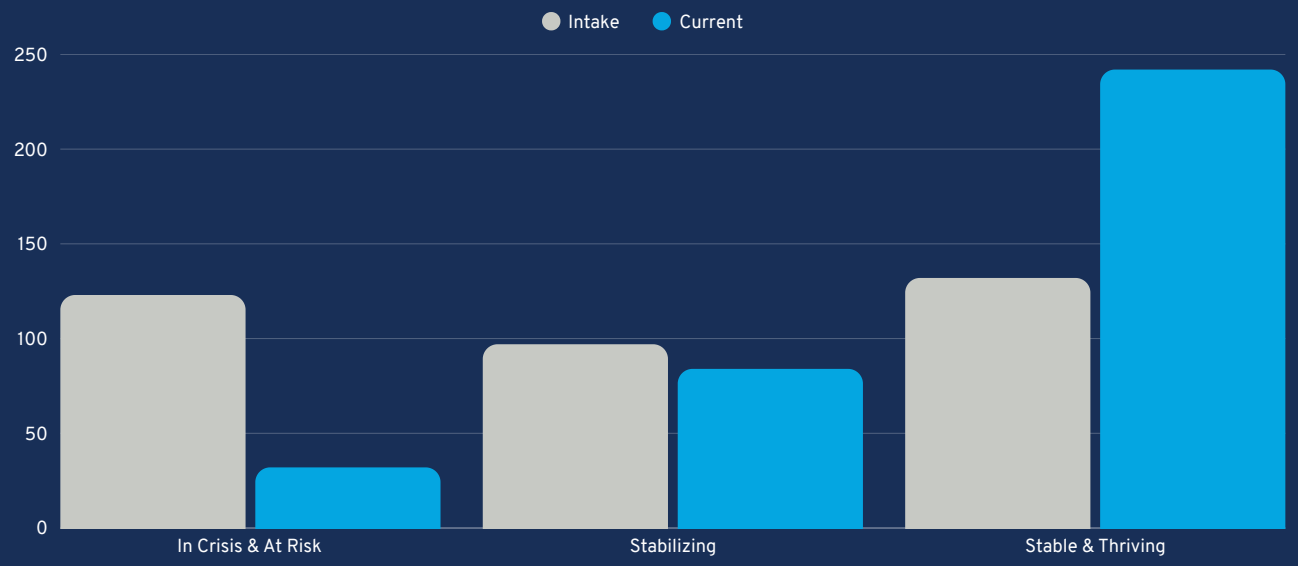
THE NEED AT THE DOOR:

Two in five participants assessed, 42.0%, entered Smart Justice Services reporting a severe psychiatric disorder.

Stable or Thriving
+83%
132 → 242 participants

Crisis or at-risk
34% → 9%
123 → 32 participants

Thriving Increase
3×
32 → 96 participants



Mental health stability improved substantially, with the number of participants rated stable or thriving increasing from 132 to 242 while those rated in crisis or at risk declined from 34% to 9%.

Why It Matters: Mental health stability can strengthen a participant's ability to manage daily responsibilities, engage consistently in services, maintain relationships and employment, and meet court or supervision requirements. Addressing mental health needs provides a stronger foundation for sustained progress across other areas of stability.

RH RESTORE HOPE Smart Justice Services

CHILDCARE

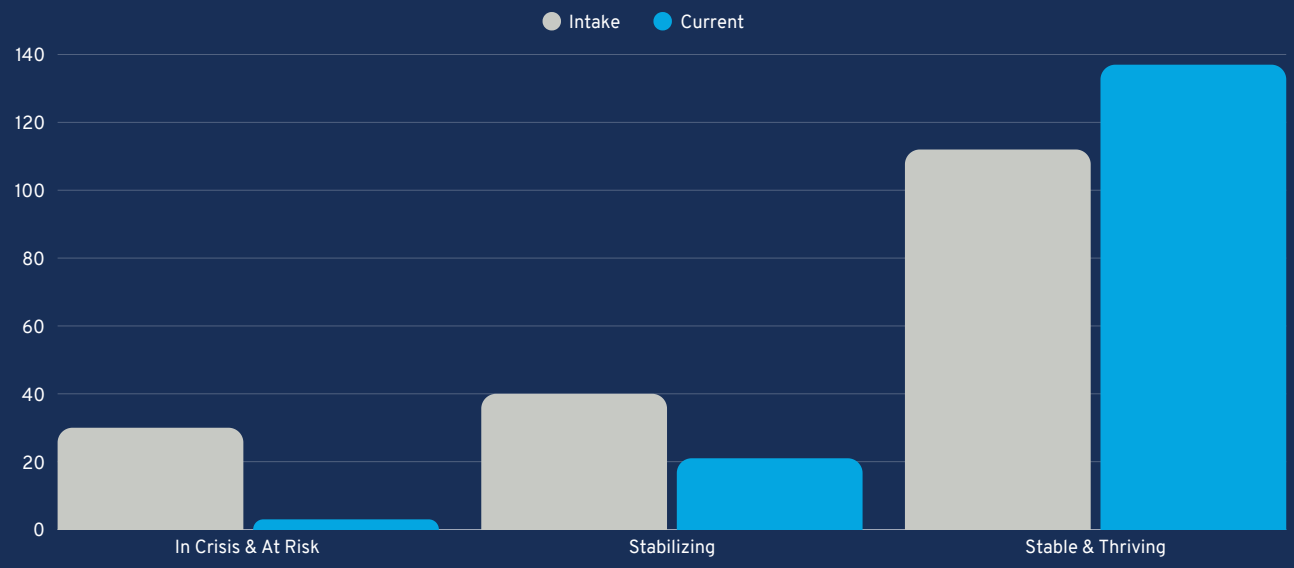
THE NEED AT THE DOOR:

Among participants with childcare needs, nearly one in five (19.4%) entered Smart Justice Services rated as either in crisis or at risk for childcare stability.

Stable or Thriving
+22%
112 → 137 participants

In Childcare Crisis
25 → 1
nearly eliminated

Not Applicable
58%
no children in care



Childcare stability improved significantly among participants with childcare needs, with the number in childcare crisis declining from 25 to just one and those rated stable or thriving increasing from 112 to 137.

Why It Matters: Reliable childcare allows parents to maintain employment, attend treatment and appointments, and meet court and supervision requirements while ensuring children have consistent care. Strengthening childcare stability supports both generations by reducing disruptions that can destabilize the entire family.

DENTAL HEALTH

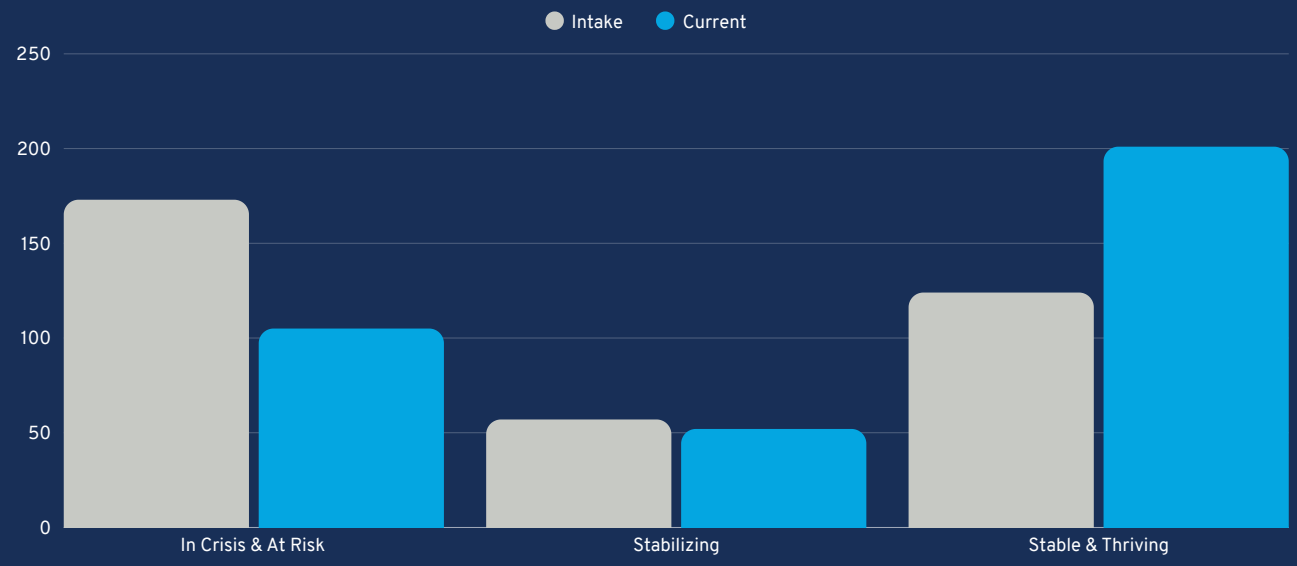
THE NEED AT THE DOOR:

Nearly half of participants (48.3%) entered Smart Justice Services rated as either in crisis or at risk for dental stability.

Stable or Thriving
+62%
124 → 201 participants

In Dental Crisis
101 → 48
cut by more than half

Thriving
2×
58 → 121 participants



Dental health stability improved substantially, with the number of participants rated stable or thriving increasing from 124 to 201, those in dental crisis declining from 101 to 48, and the number thriving more than doubling from 58 to 121.

Why It Matters: Untreated dental problems can cause persistent pain, interfere with eating and sleep, and create barriers to employment and overall health. Addressing dental needs helps remove a highly visible and often costly barrier, supporting participants as they rebuild their health, confidence, and stability.

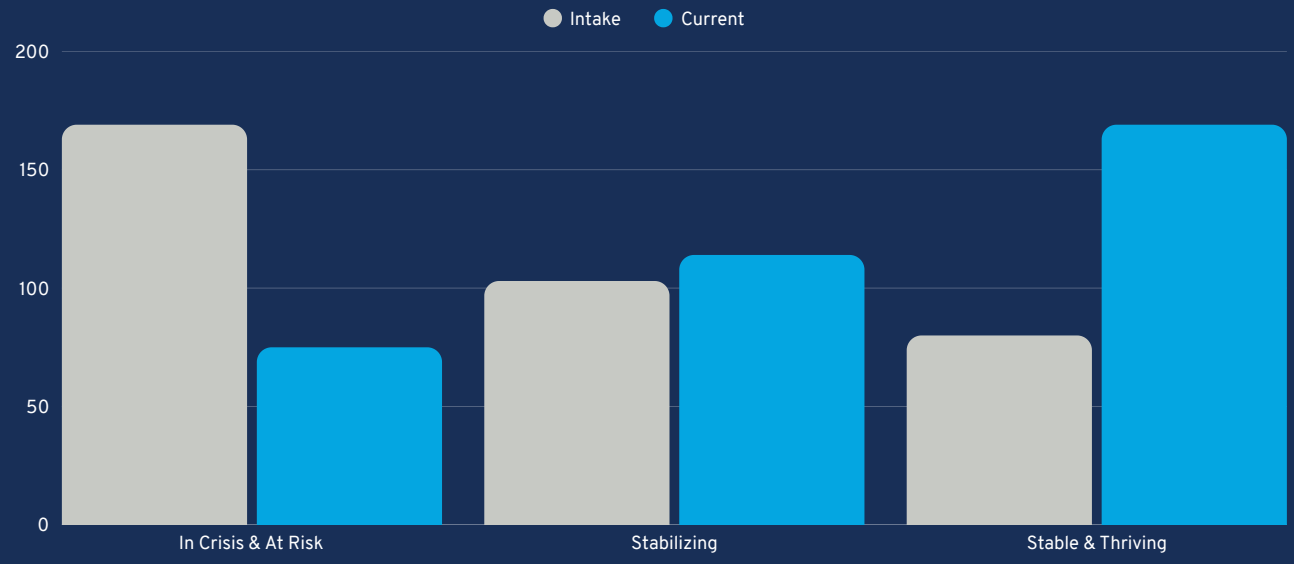
TRANSPORTATION

THE NEED AT THE DOOR:
Nearly half of participants, 48.6%, entered Smart Justice Services with a suspended driver's license.

Stable or Thriving
+111%
80 → 169 participants

Valid Licenses Gained
60
36.9% → 48.0%

Off Suspensions
42
suspended → valid



Transportation stability improved substantially, with the number of participants rated stable or thriving more than doubling from 80 to 169 and 60 participants gaining or regaining a valid driver's license, including 42 whose licenses had been suspended.

Why It Matters: In communities where driving is often essential, a valid license can determine whether a participant can get to work, attend court and treatment, access services, or meet family responsibilities. Removing transportation barriers strengthens a participant's ability to make and sustain progress across nearly every other area of stability.

RESTORE HOPE Smart Justice Services

PHYSICAL HEALTH

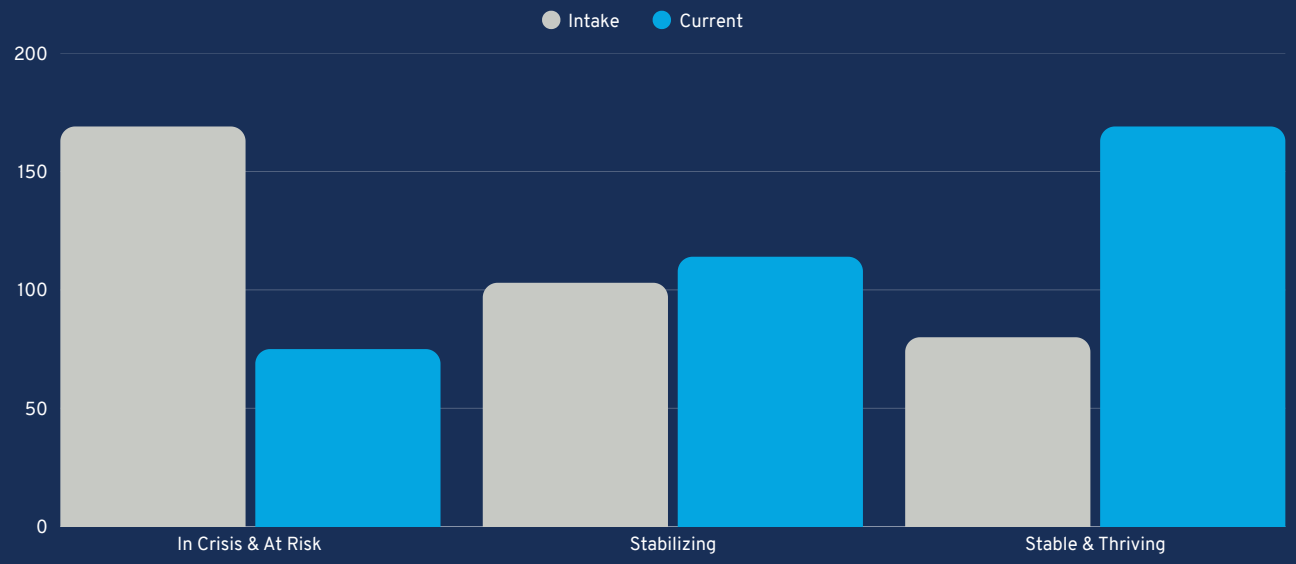
THE NEED AT THE DOOR:

Nearly three in ten participants (29.3%) entered Smart Justice Services rated as either in crisis or at risk for physical health stability.

Stable or Thriving
+44%
209 → 302 participants

Thriving
141 → 215
participants

In physical health crisis
42 → 3
participants



Physical health stability improved significantly, with the number of participants rated stable or thriving increasing from 209 to 302, those rated thriving increasing from 141 to 215, and participants in physical health crisis declining from 42 to just three.

Why It Matters: Unmet health needs can interfere with a participant's ability to work, attend court, engage in treatment, and manage daily responsibilities. Establishing access to routine care, insurance, and needed treatment helps prevent health problems from becoming crises that disrupt progress in other areas of stability.

RECOVERY

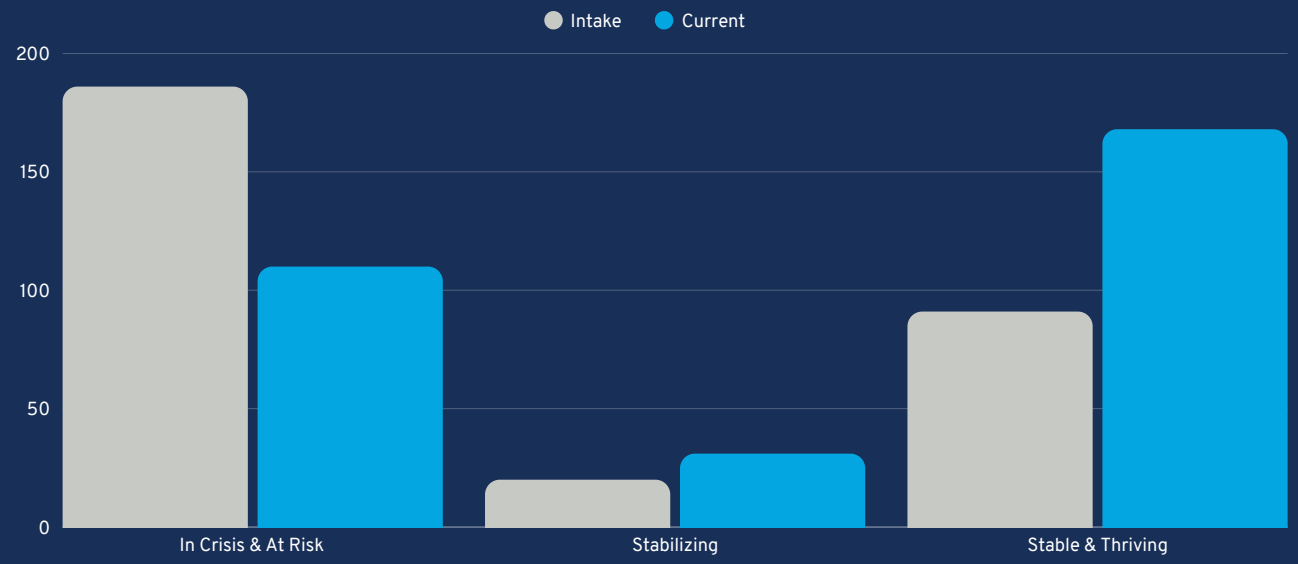
THE NEED AT THE DOOR:

More than half of participants (52.0%) entered Smart Justice Services rated as either in crisis or at risk for recovery stability.

Stable or Thriving
+85%
91 → 168 participants

In Recovery Crisis
125 → 61
Cut In Half

Thriving In Recovery
59 → 90
participants



Recovery stability improved substantially, with the number of participants rated stable or thriving increasing from 91 to 168, those thriving in recovery increasing from 59 to 90, and participants in recovery crisis declining by more than half, from 125 to 61.

Why It Matters: Sustained recovery strengthens a participant's ability to maintain employment and housing, rebuild relationships, meet court and supervision requirements, and address other barriers to stability. Reducing active recovery crisis is especially significant among a population entering with substantial substance-use histories and elevated opioid risk.

SAFETY

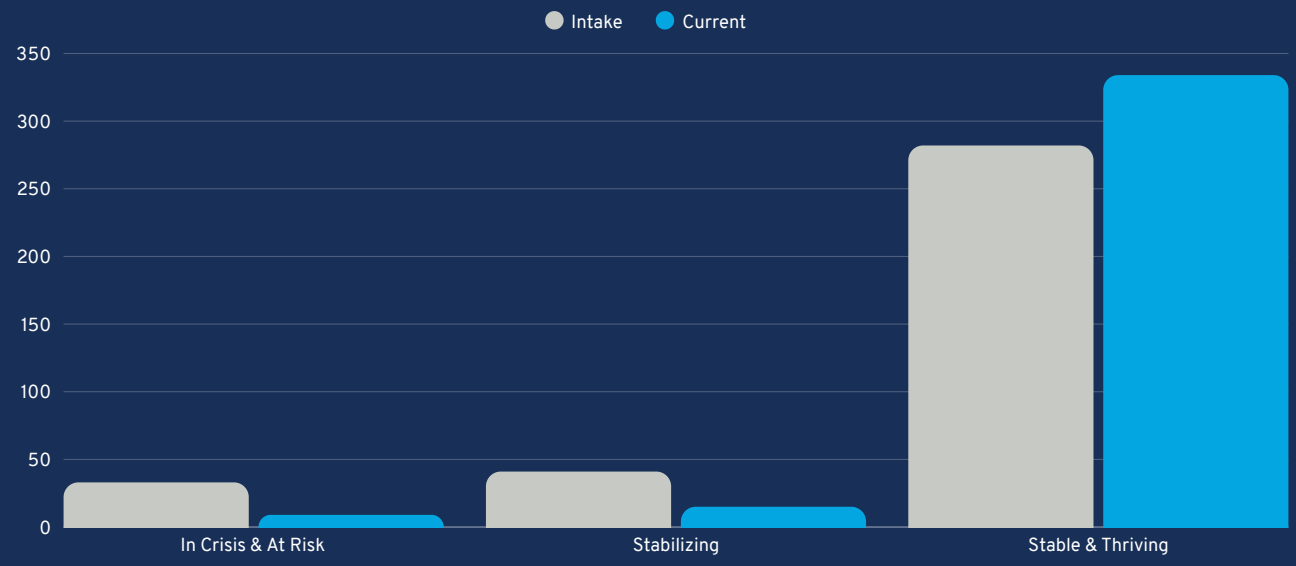
THE NEED AT THE DOOR:

Fewer than one in ten participants (9.2%) entered Smart Justice Services reported as either in crisis or at risk for safety stability.

Stable or Thriving
+18%
282 → 334 participants

Feeling Unsafe
15 → 4
Participants

Thriving
178 → 241
two-thirds of participants



Safety remained strong overall while improving most significantly among participants facing the greatest risk, with those rated stable or thriving increasing from 282 to 334 and the number experiencing a safety crisis declining from 15 to just four.

Why It Matters: Personal safety is foundational to a participant's ability to maintain housing, employment, recovery, and healthy relationships. For participants facing dangerous or unstable situations, moving out of crisis creates the security needed to focus on long-term stability rather than immediate threats to their well-being.

LEGAL

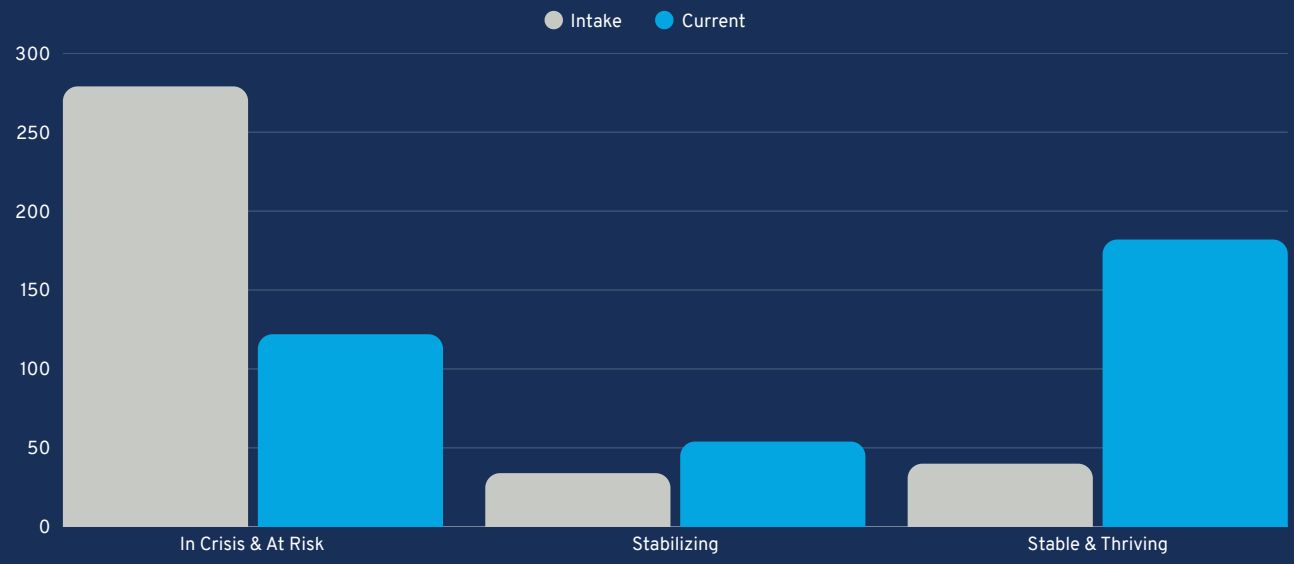
THE NEED AT THE DOOR:

Nearly two-thirds of participants (65.8%) entered Smart Justice Services having had at least one warrant issued against them.

Stable or Thriving
+355%
40 → 182 participants

In Legal Crisis
65% → 27%
234 → 98 participants

Left Crisis or At-Risk
157
Fewer Than at Intake



Legal stability showed the greatest improvement of any area measured, with the number of participants rated stable or thriving increasing from 40 to 182, while those in legal crisis declined from 234 to 98.

Why It Matters: Unresolved legal issues can restrict a participant's ability to drive, work, maintain housing, and comply with court requirements while increasing the risk of warrants and further justice-system involvement. Resolving these barriers removes obstacles that can keep participants in crisis and creates a clearer path toward long-term stability.

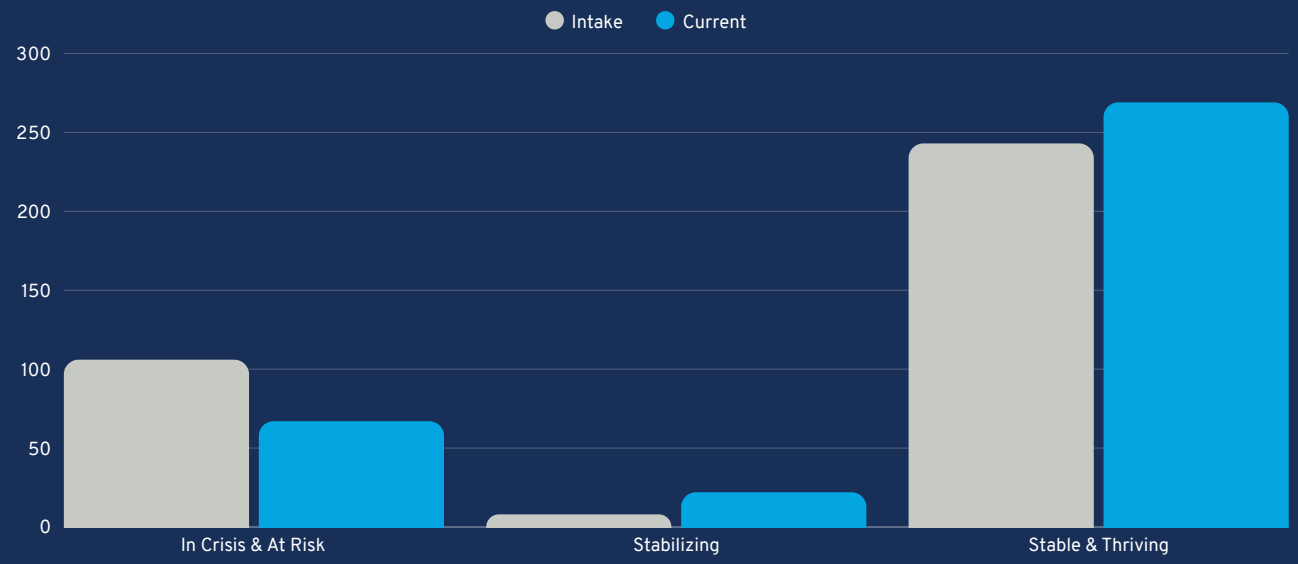
EDUCATION

THE NEED AT THE DOOR:
Nearly one-third of participants (31.8%) entered Smart Justice Services without a high school diploma or GED.

Stable or Thriving
+11%
243 → 269 participants

Credentials Earned
25
GEDs and diplomas

Without Diploma
32% → 25%
114 → 89 participants



Education stability improved, with the number of participants rated stable or thriving increasing from 243 to 269 and 25 participants earning a GED or high school diploma during the year, reducing the share without a diploma from 32% to 25%. Of the 99 participants who entered with only some high school, one in four earned a GED or diploma while also managing court obligations, employment, recovery, and family responsibilities.

Why It Matters: A high school diploma or GED can expand access to employment, higher education, and workforce training while increasing opportunities for long-term economic stability. Earning a credential while also managing court obligations, employment, recovery, and family responsibilities represents meaningful progress toward greater self-sufficiency.

For additional information, please contact:

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